

Easterling, Deborah

274362

From: Easterling, Deborah
Sent: Monday, February 05, 2018 9:03 AM
To: 'Cynthia Derrick-Russell'
Subject: RE: Letter of Protest for CWS Rate Increase-Docket 2017-292-WS

Dear Ms. Russell,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 Public Service Commission of South Carolina
 803-896-5133
 Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

From: Cynthia Derrick-Russell
Sent: Sunday, February 04, 2018 10:18 AM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: Letter of Protest for CWS Rate Increase-Docket 2017-292-WS

Attached is a formal letter of protest for CWS rate increase.

Thank you,

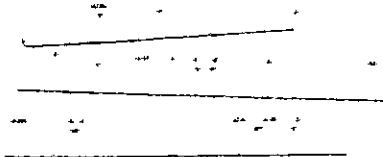
Cynthia Russell

January 24, 2018

To: Public Service Commission of South Carolina

RE: Docket No. 2017-292-WS

From: Cynthia Russell



West Columbia SC 29172

To Whom It May Concern:

I am voicing my objection to the application by Carolina Water Service, Inc. for a requested increase in rates.

As a new customer, I am shocked by the cost of the water services charged by Carolina Water Service, Inc. and now to hear that they are requesting a basic facilities charge increase from \$24 to \$29 in addition to an increase of usage per gallon of almost \$2 per 1,000 gallons. Before we moved into CWS territory, our old water utilities charge consisted of a basic charge of \$9.50 and included usage of 3,000 gallons plus \$2.40 per 1,000 gallons used. The difference in the billing is ridiculous and we do not have fire hydrants in our neighborhood while our old company did. The quality of water is no difference, but we pay more than double for our water utilities.

In closing, I am asking that you please deny the request for the increases. Like many other families, most people have to work during the times that the hearings are being scheduled and will not be able to attend.

Thank you,

Cynthia Russell